

**For Immediate Release  
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**New Customer Service Manager for  
Activar Construction Products Group**

Contact: Nona Peterson  
Marketing Coordinator  
Activar Construction Products Group  
Ph: 952-838-1909  
Fax: 952-835-2218  
Email: [nmpeterson@activarcpg.com](mailto:nmpeterson@activarcpg.com)



**Bloomington MN** – The Activar Construction Products Group (ACPG) welcomes Shannon Shafer as Customer Service Manager. Shannon will head the recently consolidated, nationwide customer service department in Minnesota that serves the JL Industries, Samson Products, Air Louvers, and Hiawatha divisions of ACPG. Shannon will be overseeing an extensive training program that will enable the personnel in her department to provide information on any of the ACPG products.

As a former Service Business Manager for Johnson Controls, Shannon brings the experience of managing both a large service department and customer service department to ACPG. Greg Kamman, National Sales Manager for JL and Samson stated “We will be relying on Shannon’s expertise to take us to the next level of customer service.” Matt Johnson, National Sales Manager for Air Louvers and Hiawatha, looks forward to “a more unified sales effort that will provide the best buying experience in the industry. Our goal is to make buying from us easier and more efficient – Shannon is just the person to help us grow.”

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